

Caring Forbo for Nuway

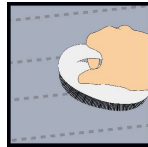
Care Recommendations For

- Nuway Tuftiguard
- Nuway Tuftiguard HD
- Nuway Grid

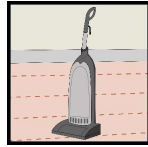
Always refer to and follow the recommendations in *Forbo's General Floor Care Guidelines* prior to starting any cleaning processes. If any special or unusual circumstances arise, contact Forbo's Product Support & Education Services before proceeding with cleaning.

Initial / Routine Cleaning

Newly installed floors must be protected from construction soil, traffic and damage. Initial cleaning procedures should be performed on all new installations exposed to normal construction soil and traffic. It is recommended to wait a minimum of five days before conducting any wet cleaning procedures in order to allow the adhesive to dry and cure properly. This timeframe can vary, depending on the substrate, site conditions and/or the adhesive used. Contact Forbo's Product Support & Education Services for additional information.

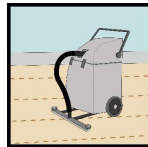


1. Use a stiff brush to loosen and remove dry particles and fine soiling from the surface of the product.

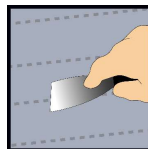


2. Vacuum using a dual motor upright vacuum with a rotating brush. Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward. **NOTE:** It is important to make sure that the vacuum head has sufficient depth to penetrate the different surfaces in order to remove soil from the wiper strips and the aluminum / PVC components.

3. If vacuuming doesn't effectively remove the dry soiling, check for these causes:
 - Worn brushes or the wrong brush height - it is essential that the brush contacts the pile of the entry flooring.
 - Brush not rotating properly – a loose drive belt will weaken the power of the brushing.
 - Blocked or obstructed airways affecting suction power.
 - Dust bag / collector in need of emptying.



4. For dry spills, brush into a receptacle or vacuum to remove. For small wet spills, use a clean cloth or other absorbent material to soak up as much of the spill as possible. For large wet spills, use a wet/dry vacuum to remove the spill. **NOTE:** It is important to ensure moisture is removed from the product surface to avoid premature soiling.

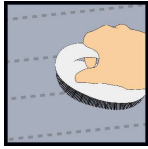


5. For chewing gum removal, remove before it becomes hardened and compacted into the matting surface. Proprietary gum removal gels are readily available to assist removal. The Forbo Nuway components are able to withstand regular gum removal without affecting performance or structural integrity. **NOTE:** In removing chewing gum, the area affected will appear cleaner than the surrounding matting. Care should be taken not to damage the surface by using excessive force when removing chewing gum.

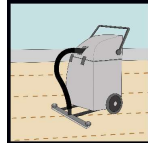
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Interim / Restoration Cleaning

Cleaning performed as needed, depending on the application, type of traffic and hours of operation. The following processes should be followed when the routine cleaning is not removing the soil from the floor.



1. Dry extraction or solution brush extraction may be used. Dry extraction uses a moist compound that is impregnated with cleaning chemicals which can be applied using a stiff brush or mechanically driven applicator with counter rotating brushes. The compound should be left to absorb the soil for a short period and then removed by vacuuming. Before beginning the extraction process, use a stiff brush to loosen and remove dry particles and fine soiling from the surface of the product and then use a vacuum to collect and remove loose soiling.
2. Solution brush extraction uses machines with counter rotating brushes which introduce a cleaning solution to the product surface and returns the soiled solution straight to the machine.
NOTE: It is important to ensure surface moisture is extracted from the product surface to avoid premature soiling.
3. Periodically lift up the Forbo Nuway matting modules to allow thorough cleaning. This also allows for inspection of the mat well to check on the condition as well as facilitating reversal of modules if appropriate.
4. During the winter months, remove the foot grills and clean the frames and mat wells once per week. During other seasons, cleaning once per month should be sufficient. Each time the frames and pans are cleaned, make sure there is no residue or debris remaining under the grills. This will avoid warping of the foot grills because of an uneven substrate and prevent long term problems. Never use chemicals containing chlorinated hydrocarbons and bleaching / oxidizing agents on Forbo Nuway grills.



5. Vacuum the mat surface to remove soil prior to lifting modules using a wet/dry vacuum. Use a large screwdriver to carefully lift individual matting modules from the mat well.
6. Clean out soil from the base of the mat well and frame.
NOTE: It is important that the modules are fully dry before replacing.

For additional information, visit www.forboflooringNA.com or contact Forbo's Product Support & Education Services at 1-800-842-7839.